

Tori Cunningham – Real Estate Policies & Procedures

Welcome to my real estate services. My mission is to provide every client with professional, ethical, and dedicated service throughout their buying or selling journey. These policies are designed to set clear expectations and ensure a smooth and successful experience.

1. Code of Ethics & Professional Standards

I adhere strictly to the South Carolina Real Estate Commission regulations and the REALTOR® Code of Ethics. Every transaction is handled with honesty, integrity, and complete confidentiality.

2. Representation Agreements

All clients must sign an agency agreement before representation begins. This agreement outlines our working relationship, my responsibilities to you, and your responsibilities as a client.

3. Communication Policy

I am committed to prompt communication. Calls, emails, and texts will be responded to within 24 hours during business days. My regular office hours are Monday–Friday, 9:00 AM to 6:00 PM, and Saturday by appointment.

4. Property Showings

Showings are scheduled in advance to ensure availability and access. Safety protocols are followed during all property visits, including verification of client identity before private showings.

5. Offers & Negotiations

All offers are presented to the client as soon as possible. I will guide you through the negotiation process, ensuring that your best interests are represented and protected at all times.

6. Marketing Policy for Sellers

Each listing receives a custom marketing plan including professional photography, MLS exposure, online advertising, and social media promotion. Open houses may be scheduled with client approval.

7. Confidentiality & Privacy

All personal and financial information shared during our working relationship is kept strictly confidential and used only for purposes related to your real estate transaction.

8. Dispute Resolution

Any disputes will first be addressed directly between the client and myself in an effort to reach a mutual resolution. If unresolved, mediation or arbitration may be pursued in accordance with South Carolina law.

9. Contact Information

Phone: 803-235-1320 | Email: sold.buy.tc@gmail.com | Website: soldbuytori.com

By working together within these guidelines, we can ensure a positive and successful real estate experience. Thank you for choosing me as your trusted real estate professional.